

Appointment Cancellation & Fee Policy

We encourage patients who cannot keep their appointment to cancel or reschedule. To cancel/reschedule, call EZ Home Clinic Helpline (281) 713-5597.

# Home visit/House call

We understand there may be times when you miss an appointment due to emergencies or obligations with work or family. Nevertheless, we encourage you to call at least 4 hours before your home visit/house call appointment to cancel. Otherwise, the full $250 home visit/house call fee will be charged to patients who are not present for their visit and $200 for cancellation within 4 hours of the home/house call visit.

# Telemedicine

If the patient does not show up for their telemedicine appointment, after 15 minutes of the appointment time, it is considered a no-show, and the patient will be charged full service fee (Telemedicine

$55) no-show fee.

A no-show for two consecutive appointments or cancellation of a total of three appointments, you may be discharged as a patient absent a compelling reason.

Thank you for understanding the value of our cancellation policy and fee policy to each of our patients.

I understand that these fees are not reimbursable by my insurance carrier. I hereby acknowledge that I am aware and accept the financial responsibility for fees assessed to my account for any of the above reasons. I accept the above policy.

Patient Name:

Patient Signature: Date:

Guardian Signature